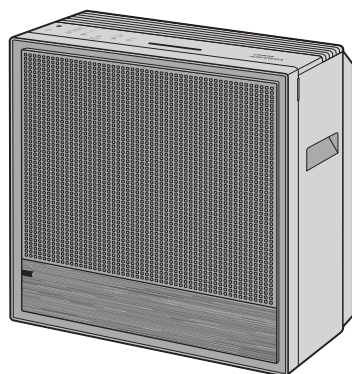


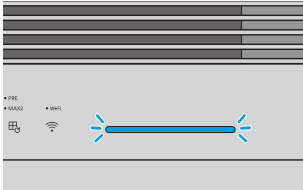
coway  
AIRMEGA  
USER MANUAL

Air Purifier Airmega 250/250S



coway

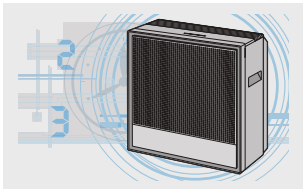
## Feature Highlights



### Real-time Air Quality Monitoring

Airmega's pollution sensor tells you the indoor air quality in real-time. The brightly colored LED bar lets you know if your indoor air is fresh or unhealthy every minute of the day. In addition, the particle sensor classifies the particle size of the PM10 and PM2.5, and the Bar display level of air quality.

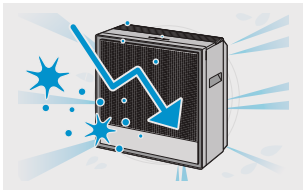
► P. 16



### Smart Mode

With Smart Mode, Airmega adapts to its surroundings. Fan speeds automatically adjust based on the room's air quality and room conditions.

► P. 15



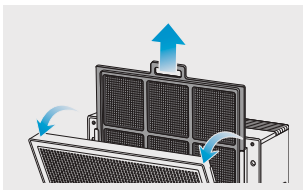
### Rapid mode

Rapid mode enables faster indoor purification. The product operates at maximum performance until the air quality is reduced to level 1.



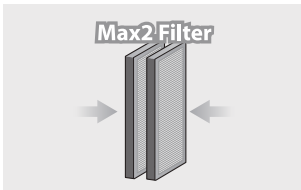
### Connecting the Air Purifier to the Wi-Fi Network (250S only)

Find out the application pairing guide with the link provided below :  
<https://iocare.coway.com/manual/us/air/airmega250s.html>



### EZ release

Coway's unique front open type was applied to the product to remove and insert a frequently cleaned pre-filter easily.



## Max2 Filter

The Max2 filter (an activated carbon filter plus Green True HEPA filter) reduces more than 99% of volatile organic compounds (VOCs), odors such as  $\text{NH}_3$ ,  $\text{CH}_3\text{CHO}$ ,  $\text{CH}_3\text{COOH}$ . It also captures and reduces up to 99.97 % of airborne particles in the air such as pollen, pollution, and other allergens

\* Filter lifetime : Approximately 12 months(based on daily 8 hours usage at max speed)

► P. 5

## Filter Lifetime Notifications

With status alerts for the Max2 filter and the Pre-filter, you'll know when it's time to replace them. And because the Airmega gauges how much air has traveled through it, you can be sure the notifications are accurate.

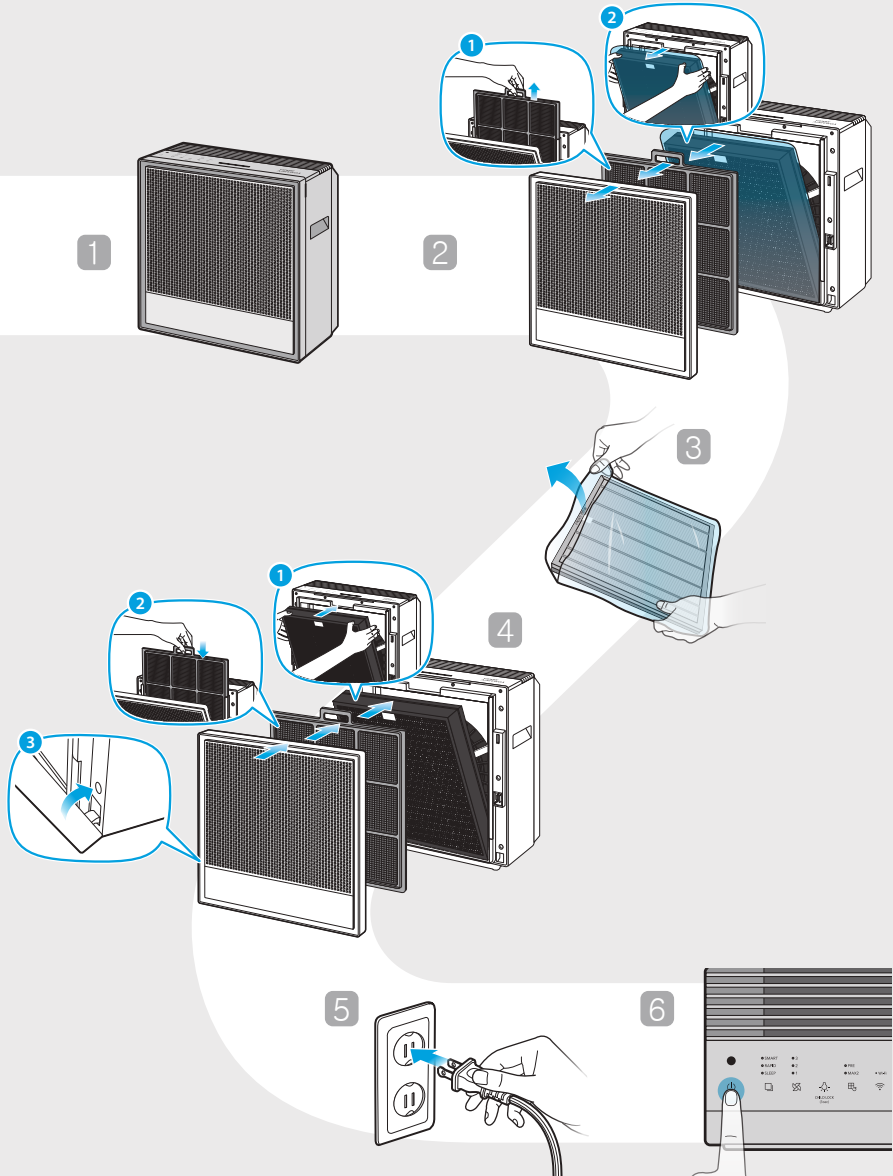
► P. 17



## Quick Start Guide

Before operating the product, you must remove the plastic wrapping of the inserted Max2 filter. For details, see page 14.

Do not operate the product until completing these steps first.



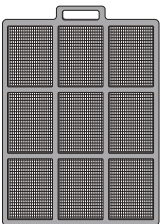
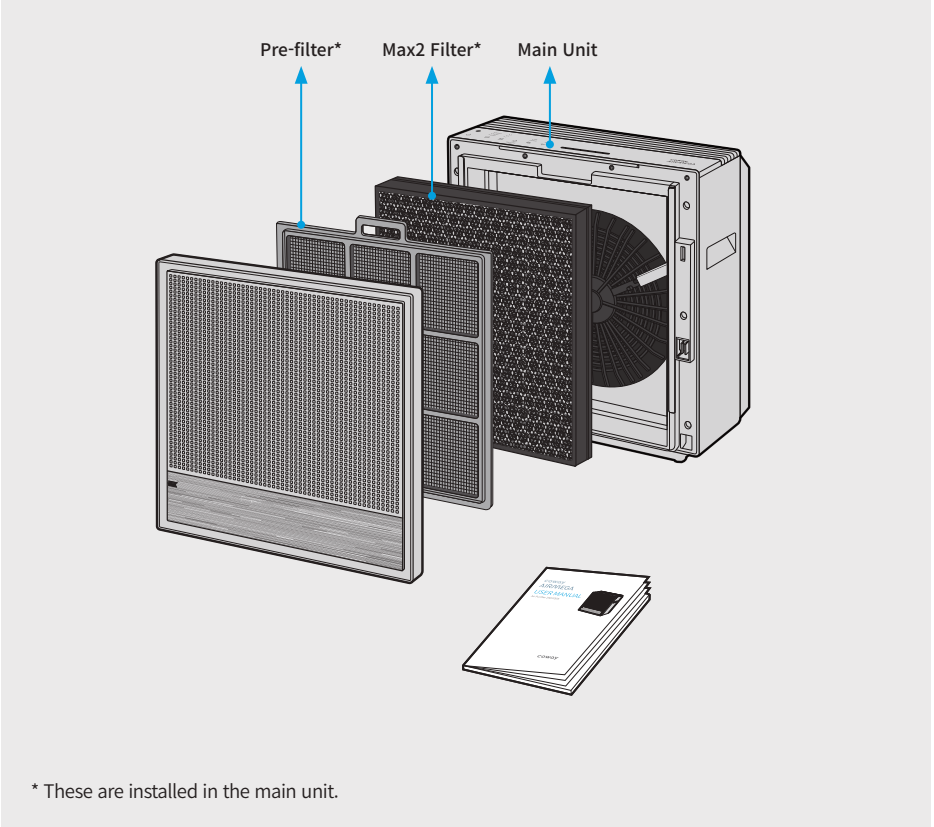


## Connecting the Air Purifier to the Wi-Fi Network (250S only)

Find out the application pairing guide with the link provided below :  
<https://iocare.coway.com/manual/us/air/airmega250s.html>

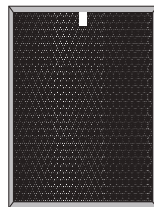
## Checking the product

Before installing the air purifier, make sure all of the components are present. If any items are missing or damaged, contact the customer service center.



### Pre-filter

Captures large particles like hair, fur, and dust by micro mesh.



### Max2 filter (Activated Carbon + Green True HEPA)

Captures and reduces more than 99 % of VOCs and odors such as  $\text{NH}_3$ ,  $\text{CH}_3\text{CHO}$ ,  $\text{CH}_3\text{COOH}$ . It also captures and reduces up to 99.97 % of airborne particles, allergens, and contaminants down to 0.3 microns in size.

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## Symbols Used in This Manual

The following symbols are used in this manual to explain procedures, restrictions, handling precautions, and instructions that should be observed for safety.

### **WARNING**

Warning indicates a potentially hazardous situation that may result in death or severe injury to the user or others.

### **CAUTION**

Caution indicates a potentially hazardous situation that may result in injury to the user or others, or the loss of property.

### **NOTE**

Note indicates useful tips or additional information for procedures and product use.

[    ]

This square bracket represents control buttons and indicators on the product.  
e.g., [Power]

## Safety Instructions

Read and follow all the safety tips and warnings before using the product.

### **WARNING**

- Do not exceed the voltage and power rating of the power outlet or connection device. This may generate excessive heat and cause electric shock or fire.
- Only use the appropriate type of electric socket for the product. Connecting the product to an incorrect socket may result in damage.
- Do not immerse the product or any of its parts in water. Operate the product only after a qualified technical examines and replaces the parts that were under water.
- Do not touch the power plug with wet hands.
- If the electric outlet is wet, do not connect the power plug of the product. Wait till the electric outlet dries completely before use.
- Do not operate the product if the motor fan fails to operate or is damaged.
- Disconnect the power plug from the electric outlet if strange sounds, smells, or smoke come from the product. Contact the customer service center immediately for instructions.
- Disconnect the power plug from the electric outlet when the product is not in use and before cleaning, inspecting, or replacing parts.
- Use a dedicated electric outlet for the product. Do not connect the product to a power strip that has connections to several other products.
- Do not operate the product if the power plug or cords are damaged.
- Do not forcibly bend, twist, pinch, or damage the power cord.
- Do not force the power plug into an incorrect electric outlet or into a loose electric outlet. Contact a qualified technician to install a proper electric outlet.
- A damaged power plug or cord must be replaced by the manufacturer or a qualified technician
- Remove the power plug from the electric outlet by grasping the power plug and pulling it gently. Never pull the cord to remove the power plug.

**READ AND SAVE THESE  
INSTRUCTIONS**

## Safety Instructions

Read and follow all the safety tips and warnings before using the product.

### ▲ WARNING

- Keep the electric cord away from heat sources.
  - Do not repair the product unless this manual recommends it. Doing so will void your warranty. All repair work must be carried out by a qualified technician.
  - This product has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.
  - Do not use this product in industrial areas or factories where oil, grease, or dust particles may be present. This product is for household use only.
  - Do not change the filter while the product is operating.
- Always turn off the product and unplug the power plug before accessing the components inside the product.
- Do not place the product near a humidifier or in humid areas, such as bathrooms or laundry rooms, where the product may come into contact with water.
  - Do not place the product near flammable gases, cigarettes, incense, and other combustible materials.
  - Do not place the product on a bed or against soft objects, such as curtains.
  - Do not clean the product using detergents, paint thinner, or other household solvents.
  - Do not spray insecticides or other flammable materials near the product.

### ▲ CAUTION

- This product should not be used by children under 8 without supervision.
  - This product should not be used by persons with reduced physical, sensory, or mental capabilities or lack of experience without supervision or instruction concerning to the use of the product in a safe way and understand the hazards involved.
  - Do not allow children to play with the plastic wrapping and product.
  - Do not use this product with any solid-state speed control device, as it may result in electric shock or fire.
  - Do not use an adapter or extension cord, as it may cause fire, shock, or personal injury.
  - Do not use attachments or filters not recommended by the manufacturer.
  - Exercise caution while removing the components from the product. Ensure that your body parts do not get stuck or scratched while servicing the product.
  - Do not insert any objects or finger into the openings of the product. If any objects fall into the openings, immediately turn off the product and unplug the power plug. Contact a qualified technician or the manufacturer to remove the object.
  - Do not wash or reuse the Max2 filter.
  - Do not block the air outlet of the product. Doing so may decrease the efficiency of the product and increase the risk of injury.
- This product is for household use as described in this manual. Using it in an industrial environment or any other place not recommended by the manufacturer and may result in electric shock, fire, and injury to person.
  - Do not place anything on top of the product.
  - Do not run the power cord under carpets or cover it with rugs.
  - Change the filters at the recommended intervals so that excess dust does not accumulate.
  - Do not place the product where the both sides of product are blocked.
  - Do not place the product in direct sunlight.
  - Do not place the product next to or on windows.
  - Place the product on a firm, flat, and dry surface that provides sufficient air circulation.
  - Keep the product and its cord out of way, where it cannot be stepped on or tripped over.
  - The end user has to be informed to keep at least 20 cm separation with the antenna while this end product is installed and operated.
  - Operation is subject to the following two conditions:  
(1) this device may not cause harmful interference and  
(2) this device must accept any interference received, including interference that may cause undesired operation.

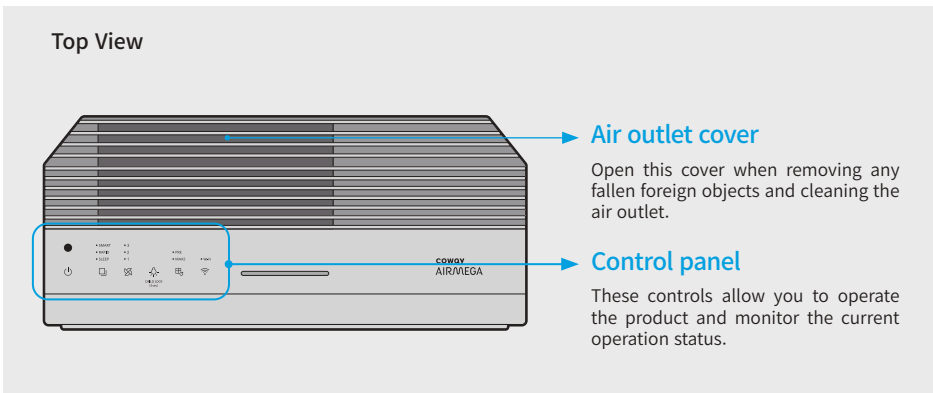
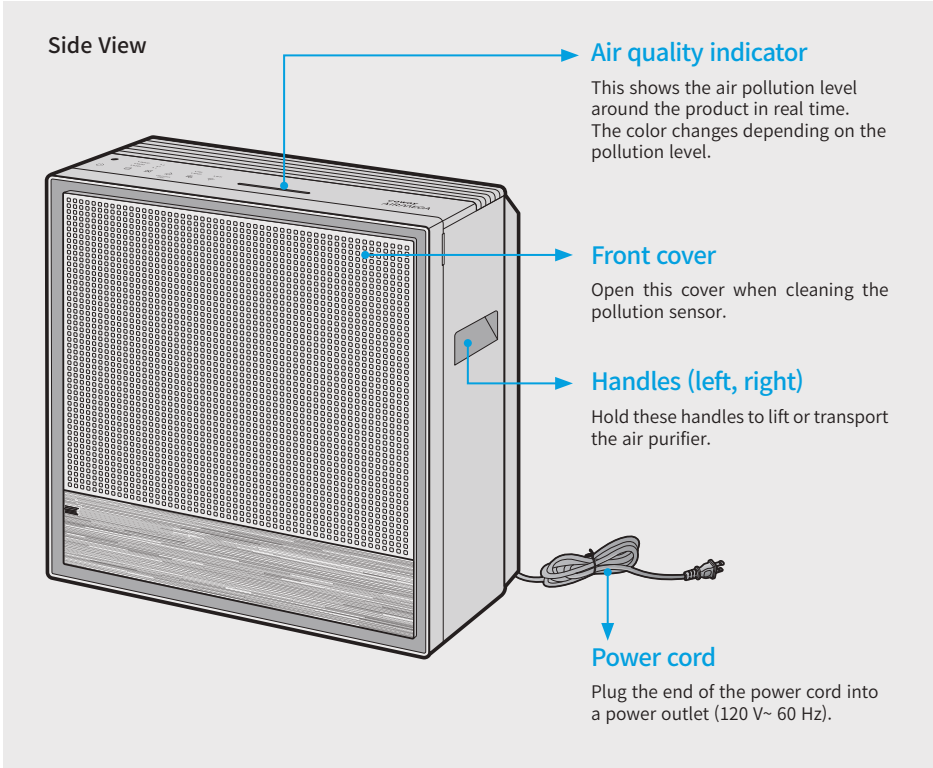
**READ AND SAVE THESE  
INSTRUCTIONS**

## Parts Diagram

Check the parts of the product (exterior in the front and top view and control panel) and how they function.

### Exterior

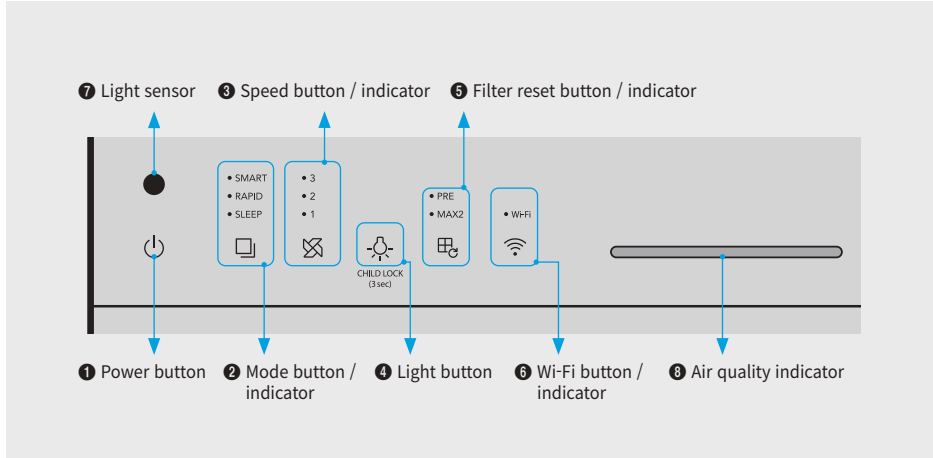
Check the parts and functions of the exterior of the product.



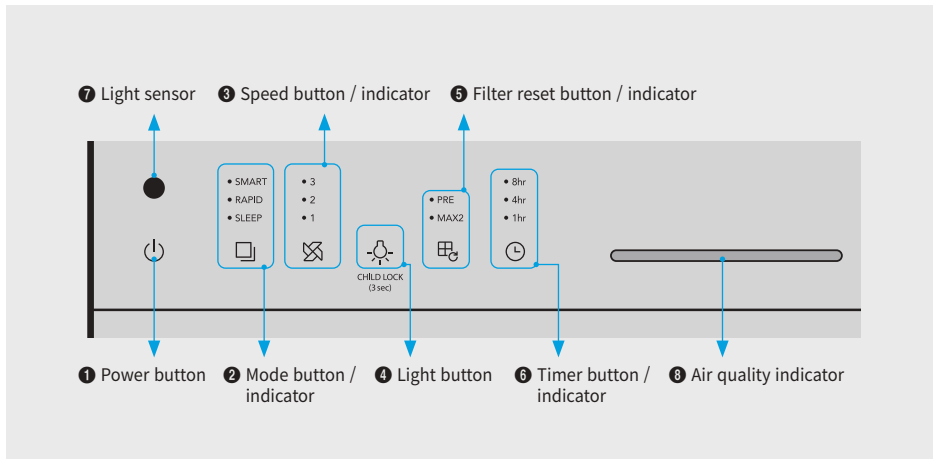
## Parts Diagram

Check the parts of the product (exterior in the front and top view and control panel) and how they function.

### Control Panel (250S)



### Control Panel (250)



## button/indicator

### 1 Power button

Use the button to turn the product on and off.

- When the product operates for the first time, it is operated in the smart mode. If you turn off the product during operation and turn it on again, it is operated in the mode active before the product was turned off.



### 2 Mode button / indicator

Press the mode button to select the smart mode → rapid mode → sleep mode.

- SMART
- RAPID
- SLEEP



### 3 Speed button / indicator

Press the speed button to select the level 1 → level 2 → level 3. The indicator is turned on when the speed level 1/level 2/level 3 is selected.

- 3
- 2
- 1



### 4 Light button

Use this button to turn on and off the indicator and air quality indicator. If you press the [Light] button while all indicators and the air quality indicator are turned on, you can turn on and off the indicators in the following order: Air quality indicator off → all indicators off → all indicators on.



CHILD LOCK  
(3 sec)

### 5 Filter reset button / indicator

When the filter replacement indicator is turned on, press the corresponding button for more than 3 seconds after cleaning and replacing the filter. The indicator stays on during the filter cleaning/replacement cycle. When the cleaning cycle or life becomes less than 2%, the corresponding indicator will emit an orange color light.

- PRE
- MAX2



- If both indicators(PRE and MAX2) turn on at the same time, the filters can be reset at once.
- If the filter replacement indicator is not turned on, the related button functions do not operate.
- If you have replaced or repaired the filter before the filter replacement indicator was turned on, refer to page 18.
- The cleaning and replacement cycle of the pre-filter and combined filter is recommended and may vary depending on the use environment.

### 6 Wi-Fi button / indicator (Only 250S)

Touch the Wi-Fi button to connect to a Wi-Fi network. When connected to Wi-Fi, the status indicator's light will turn on.

- Wi-Fi



### 6 Timer button / indicator (Only 250)

Press the timer button to set the timer.

- 8hr
- 4hr
- 1hr



### 7 Light sensor

This sensor detects light around the product.



### 8 Air quality indicator

This indicator displays the indoor air quality in LED colors. Good (blue) → Moderate (green) → Unhealthy (yellow) → Very unhealthy (Red)

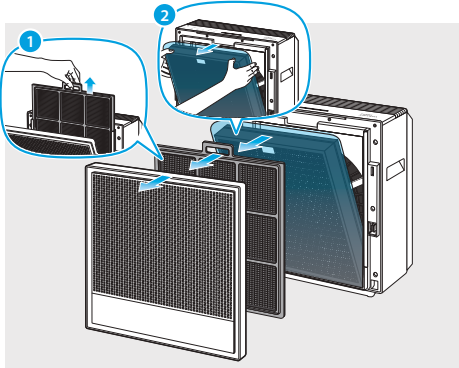


## Setting Up the Product

Before using the product, you must remove the plastic wrapping of the inserted Max2 filter.

### ⚠ CAUTION

Make sure that the power cord is unplugged before opening the covers.



### 1 Open the cover located at the front of the product.

Cover ► Pre-filter ► Max2 filter

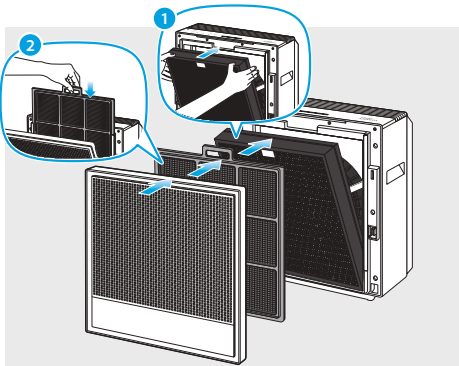


### 2 Remove the plastic wrapping for Max2 filter.

Discard the plastic wrapping for Max2 filter.

### ⚠ CAUTION

- When removing the plastic wrapping from the filter, be careful not to damage the surface of filter.
- Do not allow children to play with the plastic wrapping.



### 3 Return the filter and cover in reverse order at the first step.

Max2 filter ► Pre-filter ► Cover

### 📄 NOTE

- Place the Max2 filter into the filter case with the green side facing the product. Reversed placement may affect the filter lifetime.
- The product will not turn on if the cover is installed in correctly.

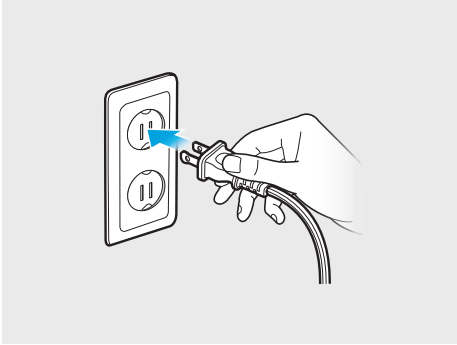


## Connecting the Power and Turning On the Air Purifier

When your filters are prepared, connect the power and turn on the air purifier.

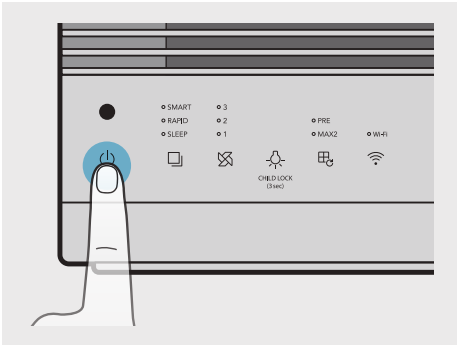
### ⚠ CAUTION

This product is for 120 V~ 60 Hz use only. Make sure your power supply meets these requirements.



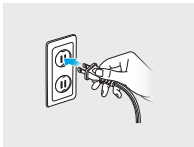
### 1 Insert the power plug into a power outlet.

The indicators on the air purifier will blink.



### 2 Touch the [Power] button to turn the air purifier on.

You will hear a chime sound when the air purifier starts to operate.



### ⚠ CAUTION

- Do not touch the control panel while connecting the power.
- Buttons may not work for a certain period of time.
- If the buttons do not work, unplug the power cord for about 10 minutes to discharge, and then connect it again.

## Connecting the Air Purifier to the Wi-Fi Network (250S Only)

Find out the application pairing guide with the link provided below :

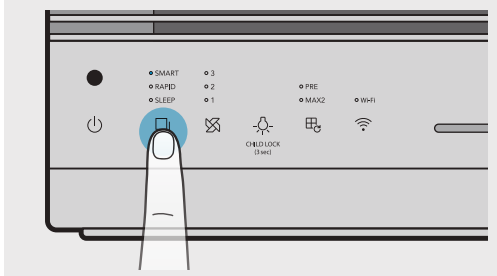
<https://iocare.coway.com/manual/us/air/airmega250s.html>

## Smart Mode - Auto

If the product is set to Smart mode, it automatically adjusts the air speed according to the current air quality around the product. The air speed is adjusted as shown in the table below:

Air Quality	Good	Moderate/unhealthy	Very unhealthy
Air Speed	Level 1	Level 2	Level 3

### 250S/250



Press the [Mode] button to select the smart mode.

## Smart Mode - Sleep

If the product is set to Smart mode, Sleep mode is activated automatically, so that it can reduce noise and power consumption. It activates when the room is dark and the air quality is Good(Level 1) for 3 minutes.

If the light sensor detects light for 5 minutes or longer and/or if the air quality level in the room is Moderate(Level 2) or worse. The Smart mode will activate automatically.

### 250S/250



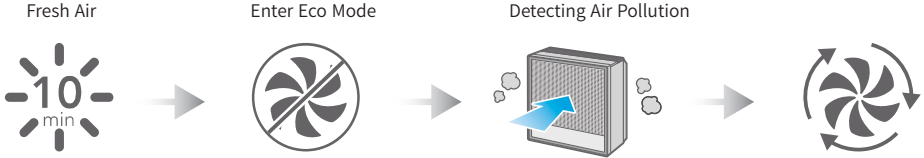
Press the [Mode] button to select the sleep mode. This mode minimizes the speed during operation for a quiet and pleasant environment.

## Smart Mode - ECO

When set to Smart Mode, if the pollution level remains **Good**(Level 1) for more than 10 minutes, the fan stops automatically to conserve energy. If the product detects air pollution, the fan will automatically restart again.

If the pollution level remains Good(Level 1) for more than 10 minutes in smart mode, the fan stops automatically to save energy.

If the product detects air pollution, the fan will automatically restart. Also, if the ECO mode maintains for 30 minutes, the fan will restart as well. If the pollution level remains Good for more than 10 minutes after restarting, the ECO mode will be activated again.

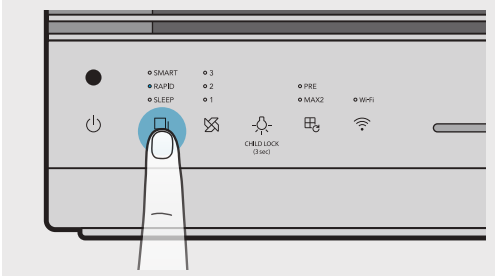


## Rapid Mode

Press the [Mode] button to select rapid mode. When the air quality is maintained at level 1 for more than 5 minutes, it is switched to the smart mode. When the product continues to operate for more than a maximum of 60 minutes, it is switched to the smart mode.

- The maximum fan speed in the rapid mode is the same as level 3.

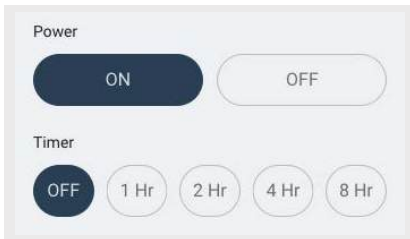
## 250S/250



## Setting the Timer

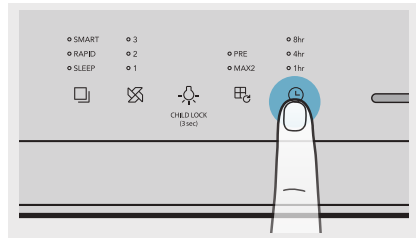
You can set the product to automatically turn off after an hour, 4 hours, or 8 hours. Use this feature to save energy when you leave home or go to bed.

### 250S



For 250S users, you can set the timer and scheduler using Airmega application.

### 250



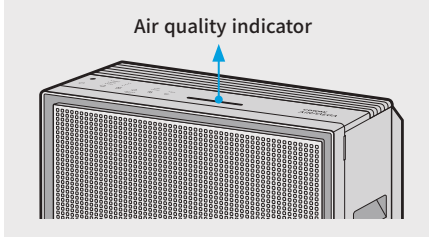
Touch the [Timer] button until the indicator light displays the desired time.

## Checking the Air Quality

You can easily check the current air quality around the product using the air quality indicator on the front of the product.

### NOTE

For 250S/250 users, you can also check the current air quality in the smart phone application.



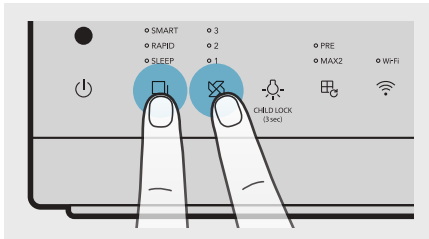
### Air quality indicator

This indicator displays the indoor air quality in LED colors.

Good (blue) → Moderate (green) → Unhealthy (yellow) → Very unhealthy (Red)

## Adjusting the Sensor Sensitivity

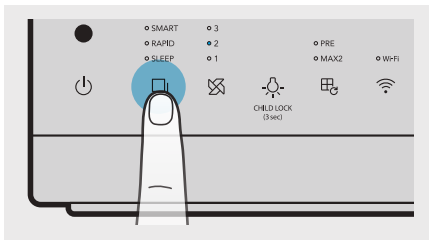
You can adjust the pollution sensor's sensitivity.



- 1 While the product is operating, press the [Mode] button and the [Speed] button at the same time for more than 2 seconds.

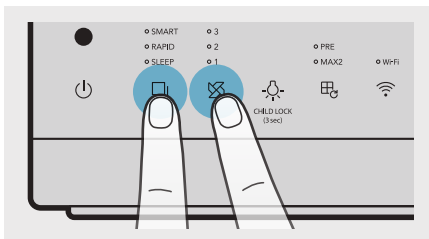
The speed indicator blinks to display the current sensor sensitivity level.

· Initial sensor sensitivity is at the normal level.



- 2 Press the [Mode] button to adjust it to the desired sensitivity. The mode indicator blinks as shown below once sensor sensitivity has been selected.

	1	2	3
Sensitivity	Sensitive	Normal	Less sensitive



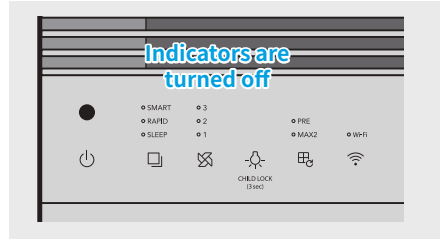
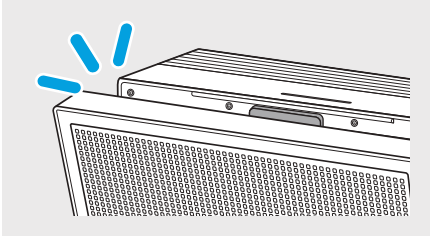
- 3 Press the [Mode] button and the [Speed] button at the same time for more than about 2 seconds, the selected sensitivity will be inputted and the product will start operating normally.

· If the [Speed] button are not pressed for 10 seconds, the selected sensitivity of the sensor is automatically entered.

## Cover Open Notification Display

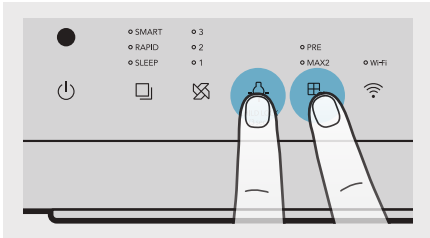
When opening the cover while using the product

When the front cover is detected open for more than 2 seconds, all indicators will turn off and the product stops all operation. When the front cover is detected closed for more than 1 second, the product returns to the previous operation mode.

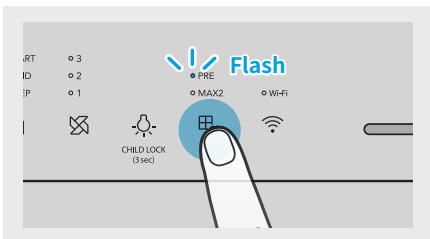


## Reset The User-Selected Filter Replacement Cycle

This instruction is a guide for the next filter replacement maintenance. The filter replacement and cleaning cycle selected by the user when the user replaces or cleans a filter by themselves before the filter replacement notification is displayed.

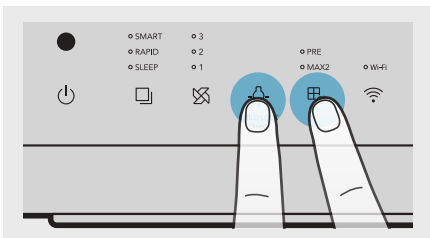


- 1 Press the [Filter reset] button and [Light] button at the same time for more than 2 seconds.



- 2 The pre-filter indicator will start blinking. Then press the [Filter reset] button to select the filter that needs to be replaced or cleaned. Also, if you press the [Filter reset] button for more than 2 seconds, the selected filter option will reset.

- A filter is selected in the following order.  
Pre-filter → max2 filter → pre-filter & max2 filter → pre-filter
- If you do not reset the filter and press the [Light] button and the [Filter reset] button again at the same time for about more than 2 seconds, or if you do not press the [Mode] button or the [Filter reset] button for 10 seconds, the filter is automatically canceled.



### NOTE

- If you replaced or managed the filter before a filter replacement alarm is displayed, reset the filter replacement cycle using the user-selected filter replacement cycle reset function.
- Adjusting the sensitivity of air quality sensor and resetting the user-selected filter replacement cycle have the same entering and canceling method.

## Filter Maintenance and Cleaning Parts

Clean the Pre-filter and each part of the main unit and replace the Max2 filter regularly for optimum performance. The following tables show the recommended maintenance cycle for filters and the cleaning cycle for each part.

Maintenance Filter	Maintenance Cycle
Pre-filter*	Cleaning the filters whenever the filter indicator is on**
Max2 filter*	Replacing the filters whenever the filter indicator is on***

\* After cleaning or replacing the filters, make sure to reset the filter indicator on the control panel. (P.17)

\*\* 250S : Approximately 2 weeks (based on daily 8 hours usage at max speed) The filter cleaning cycle can be adjustable in the smartphone application.

250 : Approximately 2 weeks (based on daily 8 hours usage at max speed)

\*\*\* Approximately 12 months (based on daily 8 hours usage at max speed)

The filter lifetime may differ depending on the real running time of the product and the fan speed.

The figures above are evaluated on a general basis.

Cleaning Parts	Cleaning Cycle
Front cover	Every 2 months (recommended)
Air outlet	
Pollution sensor	

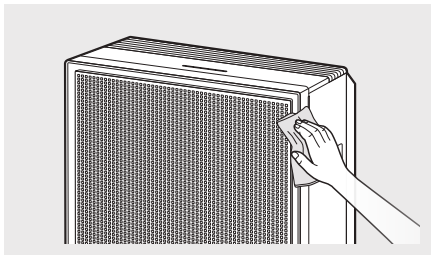
### ⚠ CAUTION

- Be sure to turn off the power and disconnect the power plug before cleaning each part or replacing the Max2 filter.
- Do not use detergents that contain solvents, thinners, bleach, chlorine, or abrasives.
- Do not immerse the product in water or spray the product with water.
- If you use water to clean the pre-filter, dry the pre-filter in the shade before re-installing it.

### 📝 NOTE

- If you are using the product in a polluted environment, clean each part or replace the Max2 filter more frequently than the recommended cycle.
- Using a Airmega genuine filter is recommended for optimum performance.
- The Max2 filter are not reusable. Do not try to clean them with water. Always replace them with a new one.
- When disposing of the old Max2 filter, follow your local regulations.

## Exterior

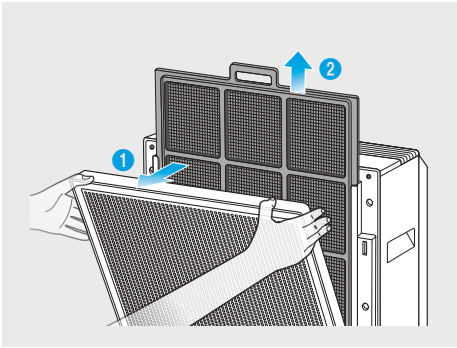


**Wipe the exterior of the product with a soft dry cloth.**

When the exterior is dirty, use a slightly damp cloth.

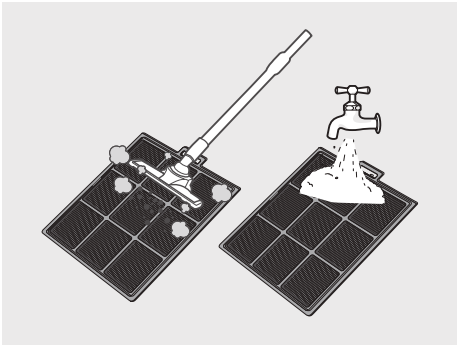
## Pre-filter

When the [Pre Wash] indicator is on, clean your pre-filter on front. Follow these instructions below to clean the filter.



**1** Open the front cover by pulling out the top part of it.

**2** Pull the pre-filter upward to take it out.  
- Be careful not to let dust fall off when removing.

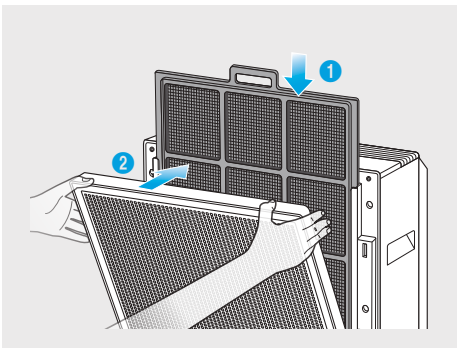


**3** Remove dust with a vacuum cleaner or water depending on the degree of pollution.

- Be careful not to let dust fall inside the product when cleaning.

### ⚠ CAUTION

If you use water to clean the pre-filter, dry the pre-filter in the shade before re-installing it.



**4** Push in the dried pre-filter inside the product all the way to install. Close the side cover again.

- When assembling the pre-filter, press the hooks on both sides completely.

- And touch and hold the [Filter reset] button refer to 11 page.

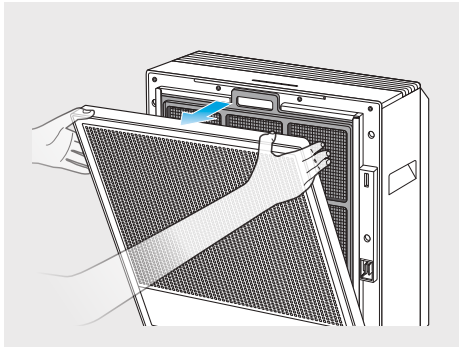
## Max2 filter

How to replace the Max2 Filter

Refer to 12 page. And touch and hold the [Filter reset] button refer to 11 page.

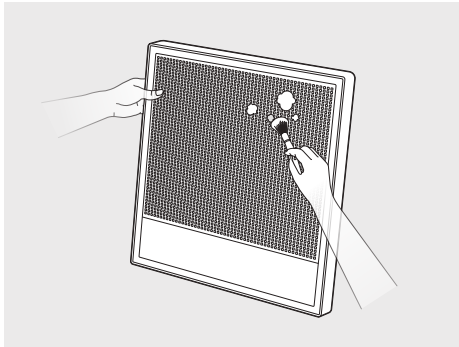
## Front Covers

Clean the front covers frequently for optimum performance. Follow these instructions below to clean the covers.

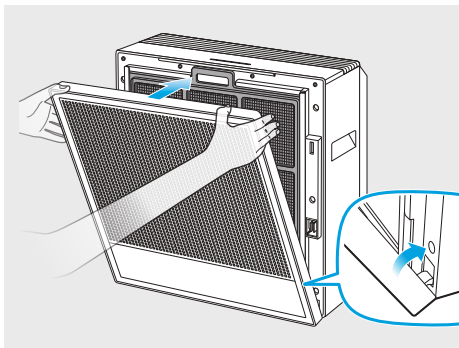


### 1 Remove the front covers.

- Lift and pull the upper part of front cover to remove it.



### 2 Remove dust with a soft, dry cloth or brush.



### 3 Fit the cover to the grooves at the bottom of the product, and push the cover into place.

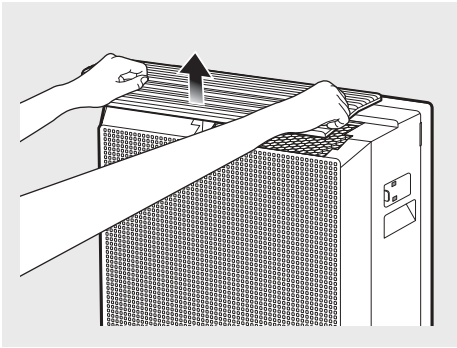
#### NOTE

The product will not turn on if the right and left covers are installed incorrectly.

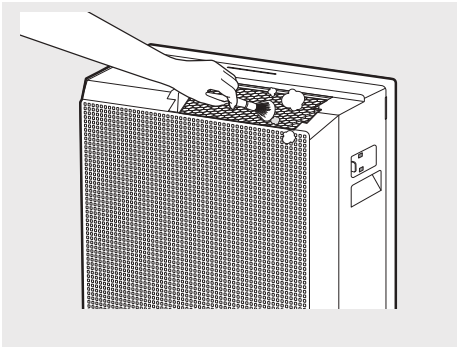


## Air outlet

Cleaning the detachable air outlet and grille



- 1 Lift up the detachable air outlet grille mounted on top of the air outlet.

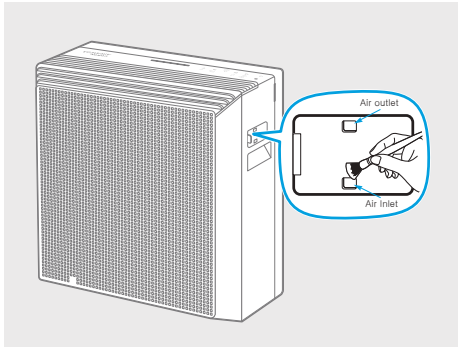


- 2 Clean the grill and the air outlet using a soft brush or vacuum cleaner.

· Do not let dusts drop into the air outlet when you clean it.

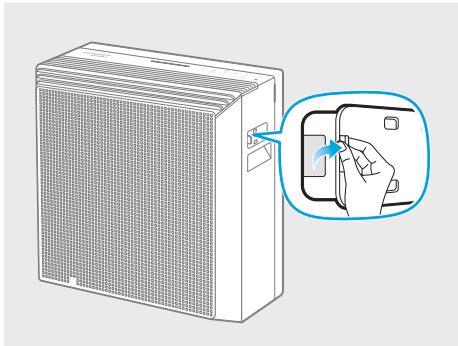
## Pollution Sensor

Clean the pollution sensor approximately every 2 months for optimum performance. Follow these instructions below to clean it.

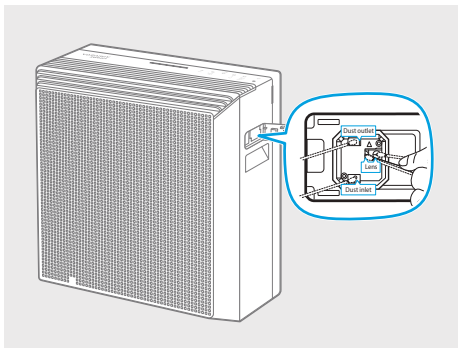


- 1 Use a soft brush or vacuum cleaner to clean the air inlet and the air outlet of the air quality sensor.

- Be careful not to let dust fall inside the product when cleaning.



- 2 Open the air quality sensor cover on the right-hand side of the product. (by using the hole on the air quality sensor cover.)



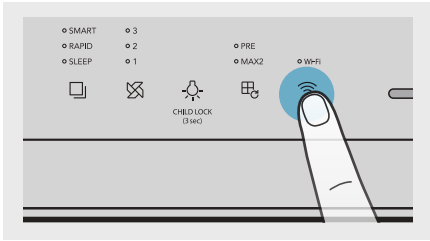
- 3 Wet a cotton swab lightly and clean the lens, dust inlet, and dust outlet. Clean them with a dry cotton swab to remove the remaining moisture.

### NOTE

Without regular cleaning, the performance of the air quality sensor deteriorates.

When using the product in a dusty environment, clean the sensor more often.

# Check Wi-Fi Connection And Status



## Connecting the air purifier to the Wi-Fi network

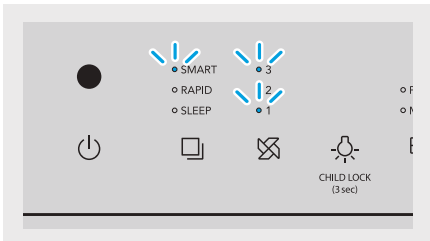
Find the application pairing guide with the link provided below: <https://iocare.coway.com/manual/us/air/airmega250s.html>

EN

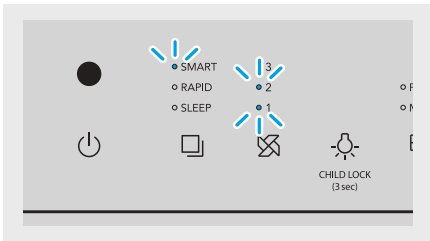
If displayed as below when connecting to Wi-Fi, please refer to the following.



**1** When the wireless router connection is denied, the indicators on smart, sleep, and speed level 1 will blink.



**2** When the wireless router search continues for 1 minute (TIME OUT status), the indicators on smart, speed level 1, and speed level 3 will blink.

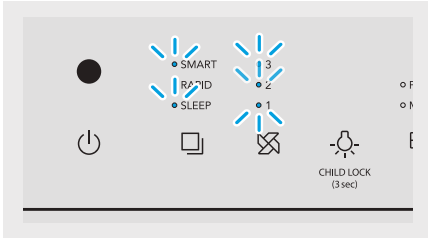


**3** If there is no response from the wireless router, the indicators on smart, speed level 1, and speed level 2 will blink.

If displayed as below when connecting to the Wi-Fi, please refer to the following.

**NOTE**

1. Check the power of the wireless router.
2. Check that you can connect to the Internet through the Wi-Fi of the wireless router.
3. If the wireless router operates properly, the product automatically connects to the Wi-Fi to which the product has been previously connected.
4. If the product does not connect automatically after a certain period of time, use the loCare app to reconnect.
5. If the product has never been connected to Wi-Fi, or if the Wi-Fi name/password has been changed, please connect through the loCare app.



**4** If the connection is lost or the connection is terminated when there is no server response, the indicators in smart, sleep, and speed level 1/2/3 blink.

This is a network or server error that may occur temporarily. After a certain period of time, the server is connected correctly (automatic reconnection). If the above phenomenon persists even after a certain period of time, please follow the instructions below.

**NOTE**

1. Please check the Internet is available with the corresponding Wi-Fi and network first. (In case of network failure, it is difficult to provide the time required to connect to the server.)
2. If the above message continues to appear on the product while the Wi-Fi LED blinks, please reconnect through the loCare app.
3. If the problem persists after this, please contact customer service (1-800-285-0982). Abnormal termination (upon temporary power failure or reconnecting immediately after removing the power plug) errors may occur when reconnected with the server. In this case, please reconnect in 5 minutes after removing the power cord.



**5** If the wireless router's encryption information is inconsistent, the indicators in smart, sleep, speed 1, and speed 3 will blink. You need to check the wireless router's password. Check the password and retry the Wi-Fi connection.

## Troubleshooting

Before contacting the customer service center, please attempt the following solutions. All other servicing should be done by an Airmega authorized service center.

### No air comes out from the air outlet.

<b>Check</b>	Is the power plug connected?
<b>Solution</b>	Connect the power plug to an AC power outlet (120 V~ 60 Hz).
<b>Check</b>	Are all the indicators turned off?
<b>Solution</b>	Touch the [Power] button to turn on the product.
<b>Check</b>	Has power failure occurred?
<b>Solution</b>	Wait until the power is restored, and then try to use the product.

### Air speed from the air outlet is significantly low.

<b>Check</b>	Have the filter cleaning and replacement cycle passed?
<b>Solution</b>	Confirm the filter cleaning and replacement cycle, and then clean or replace the filter if necessary. (P. 19, P. 20)

### The pollution level does not change.

<b>Check</b>	Is the pollution sensor's lens polluted?
<b>Solution</b>	Clean the pollution sensor. (P. 22)
<b>Check 1</b>	Does the pollution level remain 'Very unhealthy' after operating the air purifier for more than two hours?
<b>Check 2</b>	Does the pollution level remain 'Good' for more than an hour when operating the air purifier in a polluted environment?
<b>Solution</b>	Adjust the pollution sensor's sensitivity. (P. 16)

### A bad smell comes out from the air outlet.

<b>Check</b>	Have the filter cleaning and replacement cycle passed?
<b>Solution</b>	Confirm the filter cleaning and replacement cycle, and then clean or replace the filter if necessary. (P. 19, P. 20)

\* Regarding Airmega app troubleshooting, please visit [www.cowaymega.com](http://www.cowaymega.com) for more information.

## Specification

The specification is subject to minor changes to improve the product performance.

Item	Specification	
<b>Model Name</b>	Airmega 250S (AP-1720G)	Airmega 250 (AP-1720H)
<b>Coverage</b>	930 ft <sup>2</sup> (86 m <sup>2</sup> )* 465 ft <sup>2</sup> (43 m <sup>2</sup> )**	
<b>Filter</b>	Washable Pre - Filter + Max2 filter set (Activated Carbon + Green True HEPA)	
<b>Rated Voltage</b>	120 V~ 60 Hz	
<b>Power</b>	64 W	
<b>Weight</b>	20.5 lb (9.3 kg)	
<b>Size (WxDxH)</b>	18.5 x 8.03 x 19.7 inch (47.0 x 20.4 x 50.1 cm)	

The coverage area of the air purifier is based on an area where the air cleaner can make two air changes per hour (ACPH). An air change per hour translates to how many times an air purifier can clean an area, assuming the height of a ceiling to be 8 ft, in one hour. Therefore \* means two air changes per hour means that the cleaner can clean the area once every 30 minutes. And \*\* means air changes per hour means that the air purifier can clean the area once every 15 minutes.

The energy efficiency of this ENERGY STAR certified model is measured based on a ratio between the model's CADR for Smoke and the electrical energy it consumes, or CADR/Watt. (250 model only)

### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate this equipment.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator & your body.

Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate this equipment.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003.

### IC Statement

This Class B digital apparatus complies with Canadian ICES-003.

This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate this equipment.

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

For product available in the USA/Canada market, only channel 1-11 can be operated. Selection of other channels is not possible.

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology.

The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

The maximum antenna gain permitted (for devices in the bands 5250-5350 MHz and 5470-5725 MHz) to comply with the e.i.r.p. limit.

The maximum antenna gain permitted (for devices in the band 5725-5825 MHz) to comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate, High-power radars are allocated as primary users (meaning they have priority) of the bands 5250-5350 MHz and 5650-5850 MHz and these radars could cause interference and/or damage to LE-LAN devices.

Devices is not capable of transmitting in the band 5600-5650 MHz. This restriction is for the protection of Environment Canada's weather radars operating in this band.

## Legal Notice

### IMPORTANT NOTE:

#### IC Radiation Exposure Statement

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

#### Transmit Antenna Notice

This radio transmitter [IC: 12641A-WFM5SFP2501] has been approved by Innovation, Science and Economic Development Canada to operate with the antenna types listed below, with the maximum permissible gain indicated. Antenna types not included in this list that have a gain greater than the maximum gain indicated for any type listed are strictly prohibited for use with this device.

Antenna list ( type, maximum gain(dBi) )

Model	Type	Maximum gain (dBi)
INNO-APC-0309	PCB pattern antenna	- 2400 ~ 2483.5 MHz : $2 \pm 1$ ( dBi ) - 5150 ~ 5875 MHz : $3 \pm 1$ ( dBi )



## Limited Warranty

**ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND COWAY TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS YOU CHOOSE TO OPT OUT. IN ARBITRATION, CLASS ACTIONS AND JURY TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED “PROCEDURE FOR RESOLVING DISPUTES” BELOW.**

Should the motor or other electronic parts of Coway’s product fail due to a defect in materials or workmanship under normal home use, during the warranty period set forth below, Coway will at its option repair or replace the part and/or the product. This limited warranty is valid only to the original retail purchaser of the product and applies only when purchased and used within the United States, Canada and Mexico. Proof of original retail purchase and the video of the issue are required to obtain warranty service under this Limited Warranty.

Warranty Period	Scope of Warranty	Remark
One (1) year from date of original retail purchase	Any internal/functional parts	Filter excluded
Three (3) years from date of original retail purchase	Motor and electronic parts	

- Replacement products and parts are warranted for the remaining portion of the original warranty period or ninety (90) days, whichever is greater.
- Replacement products and parts may be new or remanufactured.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

Some states, provinces, or countries do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts. Therefore, the

above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

THIS LIMITED WARRANTY DOES NOT COVER:

- Service trips to deliver, pick up, or install or repair the product; instruction to the customer on operation of the product; repair or replacement of fuses or correction of wiring or plumbing, or correction of unauthorized repairs/installation.
- Failure of the product to perform during power failures and interrupted or inadequate electrical service.
- Damage caused by leaky or broken water pipes, frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- Damage resulting from operating the product in a corrosive atmosphere or contrary to the instructions outlined in the owner’s manual of the product.
- Damage to the product caused by accidents, pests and vermin, lightning, wind, fire, floods, or acts of God.
- Damage or failure caused by unauthorized modification or alteration, or use for other than the intended purpose.
- Damage or failure of fan caused during the shipment or by misuse of the customer.
- Damage or failure caused by incorrect electrical current, voltage, or plumbing codes, commercial or industrial use, or use of accessories, components, or consumable cleaning products which are not approved by Coway.
- Damage caused by transportation and handling, including scratches, dents, chips, and/or other damage to the finish of your product, unless such damage results from defects in materials or workmanship on the motor or other electronic parts and is reported within one (1) week of delivery.
- Damage or missing items to any display, open box, discounted, or refurbished product.
- Products with original serial numbers that have been removed, altered, or cannot be readily determined. Model and serial numbers, along with original retail sales receipts, are required for warranty validation.

- Increases in utility costs and additional utility expenses.
- Repairs when the product is used for other than normal and usual household use (e.g., commercial use, in offices and recreational facilities) or contrary to the instructions outlined in the product's owner's manual.
- Costs associated with removal of the product from your home for repairs.
- The removal and reinstallation of the product if it is installed in an inaccessible location or is not installed in accordance with published installation instructions, including the owner's and installation manuals of Coway.
- Damage resulting from misuse, abuse, improper installation, repair, or maintenance. Improper repair includes use of parts not approved or specified by Coway.

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

#### TO OBTAIN WARRANTY SERVICE:

Please contact Coway at 1-800-285-0982 between 8:00am and 5:00pm PT, Monday through Friday, to speak with an authorized representative of Coway. Your warranty claim file will be opened, and you will be instructed to send the proof of purchase, video footage showing the alleged defect and the product to the address designated by the representative. Within 45 days from its receipt of said proof, video footage and the product, Coway will either (i) send you the repaired or replaced product at no charge to you or (ii) send you your original product at your costs if your warranty claim is denied, which will be promptly notified by Coway. **THE PROOF OF PURCHASE, VIDEO FOOTAGE AND THE PRODUCT SHALL BE RECEIVED BY COWAY WITHIN 30 DAYS AFTER YOUR WARRANTY CLAIM FILE IS OPENED.**

For additional product information, please visit Coway's website at <http://www.cowaymega.com>  
For further assistance, please write:

Coway USA, Inc. 4221 Wilshire Blvd., STE 210 Los Angeles, CA 90010

#### PROCEDURE FOR RESOLVING DISPUTES:

**ALL DISPUTES BETWEEN YOU AND COWAY ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT**

**SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. BINDING ARBITRATION MEANS THAT YOU AND COWAY ARE EACH WAIVING THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.**

**Definitions.** For the purposes of this section, references to "Coway" mean Coway USA, Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to "dispute" or "claim" shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

**Notice of Dispute.** In the event you intend to commence an arbitration proceeding, you must first notify Coway in writing at least 30 days in advance of initiating the arbitration by sending a letter to Coway at Coway USA, Inc., Attn: Legal Department- Arbitration, 4221 Wilshire Blvd., STE 210, Los Angeles, CA 90010.

You and Coway agree to engage in good faith discussions in an attempt to amicably resolve your claim. The notice must provide your name, address, and telephone number; identify the product that is the subject of the claim; and describe the nature of the claim and the relief being sought. If you and Coway are unable to resolve the dispute within 30 days, either party may proceed to file a claim for arbitration.

#### **Agreement to Binding Arbitration and Class Action Waiver.**

Upon failure to resolve the dispute during the 30 day period after sending written notice to Coway, you and Coway agree to resolve any claims between us only by binding arbitration on an individual basis, unless you opt out as provided below. Any dispute between you and Coway shall not be combined or consolidated with a dispute involving any other person's or entity's product or claim. More specifically, without limitation of the foregoing, any dispute between you and Coway shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis.

**Arbitration Rules and Procedures.** To begin arbitration of a claim, either you or Coway must make a written demand for arbitration. The arbitration will be administered by the American Arbitration Association (“AAA”) and will be conducted before a single arbitrator under the AAA’s Consumer Arbitration Rules that are in effect at the time the arbitration is initiated (referred to as the “AAA Rules”) and under the procedures set forth in this section. The AAA Rules are available online at [www.adr.org/consumer](http://www.adr.org/consumer). Send a copy of your written demand for arbitration, as well as a copy of this provision, to the AAA in the manner described in the AAA Rules. You must also send a copy of your written demand to Coway at Coway USA, Inc., Attn: Legal Department- Arbitration, 4221 Wilshire Blvd., STE 210, Los Angeles, CA 90010. If there is a conflict between the AAA Rules and the rules set forth in this section, the rules set forth in this section will govern. This arbitration provision is governed by the Federal Arbitration Act. Judgment may be entered on the arbitrator’s award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision.

**Governing Law.** The law of the state of your residence shall govern this Limited Warranty and any disputes between us except to the extent that such law is preempted by or inconsistent with applicable federal law.

**Fees/Costs.** If you prevail in the arbitration, Coway will pay your attorneys’ fees and expenses as long as they are reasonable, by considering factors including, but not limited to, the purchase amount and claim amount. Notwithstanding the foregoing, if applicable law allows for an award of reasonable attorneys’ fees and expenses, an arbitrator can award them to the same extent that a court would. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then the payment of all arbitration fees will be governed by the AAA Rules. In such a situation, you agree to reimburse Coway for all monies previously disbursed by it which are otherwise your obligation to pay under the AAA Rules.

**Hearings and Location.** If your claim is for \$25,000 or less, you may choose to have the arbitration conducted solely on the basis of (1) documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the AAA Rules. If your claim exceeds \$25,000, the right to a hearing will be determined by the AAA Rules. Any in-person arbitration hearings will be held at a location within the federal judicial district in which you reside unless we both agree to another location or we agree to a telephonic arbitration.

**Opt Out.** You may opt out of this dispute resolution procedure. If you opt out, neither you nor Coway can require the other to participate in an arbitration proceeding. To opt out, you must send notice to Coway no later than 30 calendar days from the date of the first consumer purchaser’s purchase of the product by either: (i) sending an e-mail to [support@coway-usa.com](mailto:support@coway-usa.com) with the subject line: “Arbitration Opt Out” or (ii) calling 1-800-285-0982. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number; and (d) the serial number (the serial number can be found on the product).

You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.

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# coway AIRMEGA

[www.cowaymega.com](http://www.cowaymega.com)



This product earned the ENERGY STAR label by meeting strict energy efficiency guidelines set by the U.S. EPA. Room air cleaners have demonstrated the potential for improving air quality and providing health benefits. EPA does not endorse manufacturer claims regarding the degree to which a specific product will produce healthier indoor air.

"The energy efficiency of this ENERGY STAR certified model is measured based on a ratio between the model's CADR for smoke and the electrical energy it consumes, or CADR/Watt."  
(Airmega 250 only)

4221, Wilshire Blvd. #210,  
Los Angeles, CA 90010  
1- 800-285-0982

Made in China